

Patients With Insurance

Dear Patient:

As a courtesy to you we will complete and file insurance forms for your dental treatment. However, we want you to understand that the services we provide, the treatment we perform and the quality of care that we give is done in your best interest and in an attempt to achieve optimum oral health. It is not determined by your insurance carrier nor the benefit package they offer.

Primary-Secondary Insurance: As said, we will file primary insurance, but our office does not have the resources to file and follow up on filings to secondary insurance companies.

Changes in Insurance: It is very important that we have current information regarding your insurance, and that you keep us informed of any changes in your plan. Failure to keep us informed causes duplication of work and delays in reimbursement. Since your balance due is your responsibility, we will request immediate payment if there is a delay in insurance reimbursement due to misinformation.

Insurance was not designed to pay for all dental care. Most contracts have limits and/or various degrees of co-payment.

All levels of payment by insurance companies, including allowed fees, usual and customary (UCR), are governed by the premiums paid. They have nothing to do with the actual charges. Our fees are based upon a combination of costs, our time, and our constant dedication to supplying our patients with the highest quality dental care.

IMPORTANT: We allow 30 days for your insurance company to reimburse our office for treatment rendered. After 30 days, all inquiries to your insurance company or payments due become your responsibility.